



building trust. driving confidence.



We are driven to ensure the well-being of drivers. We are working to keep rates low as possible, delivering excellent service consistently, and proactively partnering to reduce crashes and loss.

**Title:** Claims Injury Adjuster Positions  
**Location:** British Columbia  
**Employment Type:** Permanent Full Time

### Position Highlights

ICBC is looking for career oriented professionals with a passion for customer service. We are hiring permanent full time Adjusters throughout British Columbia, including Chilliwack, Victoria, Richmond, Vancouver, Vernon, Prince George and other locations in the Lower Mainland.

**Senior Injury Adjuster:** You investigate files and engage with lawyers to ensure our customers get the right information they need to make an informed decision. You are analytical and an expert in strategic negotiations.  
Starting Salary: \$60,706

**Injury Adjuster:** You deftly handle contractual agreements. You are intuitive, intelligent and innovative. Your role is to manage injury claims across the province and support our customers during their recovery.  
Starting Salary: \$55,346

**Customer Service Adjuster:** You think on your feet. You listen to our customers after an accident and ask the right questions to make the process as painless and efficient as possible. You are the person who sets the standard for all future experiences with ICBC.  
Starting Salary: \$47,553

### Position Requirements

You love taking on difficult challenges and finding creative solutions. If you don't know the answer, you are curious and you'll dig until you find it. What makes you special is that you like learning new things, and you learn quickly.

So, do you meet these requirements? If so, here are a few more boxes to tick;

- A passion for customer service;
- 2+ years' working experience;
- A CIP designation and/or post-secondary education.

Want to know what we offer?

- We help employees achieve work-life balance, part-time positions and flex days;
- Gold standard benefit and pension plan;
- Career growth.

Every day, we team with incredibly talented and professional people. Help us deliver the best for our customers. Picture yourself in the drivers' seat of your career. Join ICBC today!

We would like to thank all **applicants** for their interest in this position, however, only those selected **will be contacted**.

### Position Information

As a valued member of the ICBC team, you will thrive in a performance-driven environment that emphasizes employee leadership and accountability for delivering results. Anticipate a competitive salary, comprehensive benefits and a challenging work environment.

If you are ready to join a driven team, we would love to hear from you. For full details on this and all other current positions visit [www.icbc.com](http://www.icbc.com).

*ICBC is a welcoming, equal opportunity employer, and invites applications from all qualified candidates.*

